



Please make sure you have already familiarised yourself with your nearest escape route in the event of a fire!

If fire breaks out in your apartment:

- If safe to do so leave the apartment straight away and close the door behind you.
- Do not lock the door.
- Raise the alarm by hitting the break glass point located within the lift lobbies and leave the corridor ensuring that the fire door is closed behind you.
- Do not try to put the fire out and exit the building via the staircore.
- **Call the fire Service as soon as possible – dial 999 and ask for the Fire Service.**

If you see a fire in another part of the building:

- This building is designed to contain a fire in the flat where it starts.
- This means it will usually be safe for you to stay in your own flat if the fire is elsewhere.
- You must leave immediately if smoke affects your home or you are told to do so by the Fire Brigade.
- Do not use the lift.
- If in doubt – get out.

To call the Fire Brigade:

- Dial 999.
- When asked request the Fire Brigade.

The address is:

Gatecrasher Apartments
104 Arundel Street
Sheffield
S1 4TH

General Maintenance – please refer to your Home Information App

Maintenance should always be reported by email to gatecrasher@westonespace.com, we do not have a 24 hour call out & this will only be dealt with during office hours, however please be aware that we do have night time Concierge at **West One, Fitzwilliam St. Tel: 2729687**. They can only guide you & will not deal with any non-urgent issues.

In the event of a real emergency we recommend you call the emergency services.